### **FAQs**

#### Can you provide our church and/or reception flowers?

Yes, we'd love to help. With our bespoke service we can provide all of your flower arrangements. If, however, you would like us to provide buckets of flowers for the church flower ladies to arrange, we are happy to pick complementary flowers, in keeping with your other arrangements.

#### Can we request specific flowers and shades?

We can't always guarantee specific blooms, though we are confident that we can provide many of your favourites and work to your colour scheme and 'look'. What we can guarantee is that — with our 17 years of experience and 100s of testimonials from satisfied customers — your flowers will be beautiful, seasonal and distinctive. They will also have the scent that is so often missing from mass-produced blooms.

## Do seasonal, 'country garden' flowers last?

Yes. All of our flowers have been grown especially for cutting and by picking them fresh and straight into water, they will last for your wedding day and for many days after. Unlike imported flowers which may be two weeks old, our flowers will only ever have been picked 2-3 days before your wedding, before being stood in water overnight, so they are at optimum freshness when arranged.

#### What makes Blooming Green's flowers so special?

Where do we start?! We grow a wide range of beautiful seasonal flowers which we have carefully selected for their colour, shape and interest. They are hand-tended and hand-picked as well as being grown without chemicals. Check out our 5-star reviews on Hitched.co.uk to find out what our customers say...

## We want wildflowers for our wedding...

Rustic, wild and informal is very much our style, though all of our flowers have been grown especially for cutting. Many are native species, so would be called 'wild' if growing in a meadow or verge. Others are classic 'garden flowers'. Most of the flowers we grow cannot be bought from a wholesaler or high street florist - so you can rest assured that they will stand out and be noticed for all the right reasons.

#### What if you run out of flowers?

We have another flower plot which is not open to the public, as well as being part of a network of local growers, so we will always have plenty of flowers for your wedding.

#### How do we place our order?

Once you have made your initial inquiry and received our price guide and FAQs, we would choose a mutually convenient date for your consultation. If you would like to book our services/a specific date before having the consultation, we ask for a £100 non-refundable deposit. After your consultation (usually in the spring of your wedding year) we will come up with a quote, and once this is agreed we ask for a £1000 down-payment with the balance of your final invoice paid at least two weeks before your wedding. The £100 holding deposit and £1000 down-payment is deducted from your final bill.

#### Is there a minimum spend?

Your total order must be a minimum of £2,000

#### Do you deliver?

Yes. We charge 45p per mile, £49 per hour

## What is the difference between Bespoke and Simply Seasonal Wedding Flowers?

Our Bespoke Wedding Flowers option includes an hour's consultation with one of our senior florists where you can bring photos and fabric samples and 'fine tune' the look of your wedding. If helpful, we can come and visit your wedding venue so that we can plan set-up and delivery and create flower arrangements that work perfectly in situ. Alternatively, our Simply Seasonal Wedding Flowers can be ordered online, via our website, and the service does not include a consultation. You can choose a colour scheme and collection time when you order. Simply Seasonal Wedding Flowers are collection only. Visit the Simply Seasonal Wedding Flowers page on our website for more information.

# Can we change our order, once we have accepted Blooming Green's quote and paid our £1000 downpayment?

Yes. People often change their mind in the run up to their wedding. We are happy to make adjustments, though the more notice we have, the better. Two adjustments/changes are included, without charge. After that, admin charges will apply.



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